



Homecare Service Specialist (Job ID: H-SS-202306)

ARISTA HOMES is an established award-winning home builder with over 25 years of building award-winning communities throughout the GTA.

We are currently seeking a skilled Service Specialist to join the A-Team. As a Service Specialist, you will be responsible for addressing and resolving various deficiencies and repairs in newly constructed homes. Your expertise will ensure that the homes meet the highest quality standards before being handed over to the homeowners. This position requires excellent problem-solving skills, attention to detail, and proficiency in a wide range of repair and maintenance tasks.

Primary Responsibilities

- Conduct thorough inspections of newly built homes to identify deficiencies, damages, or any areas that require repair or improvement.
- Perform a variety of repair tasks as assigned, including but not limited to fixing drywall, painting, replacing or repairing flooring, repairing plumbing fixtures, electrical outlets, and switches, and troubleshooting minor HVAC issues.
- Ensure that repairs are completed to the highest standards, meeting both safety and quality guidelines. Conduct follow-up inspections to verify the effectiveness of repairs.
- Collaborate and communicate effectively with project managers, contractors, and other team members to address deficiencies and ensure timely resolution.
- Provide excellent customer service to homeowners by addressing their concerns, answering their questions, and resolving any issues related to deficiencies or repairs.
- Adhere to all safety protocols and guidelines to maintain a safe working environment for yourself and others.

Requirements and Qualifications

- Proven experience in construction, renovation, or handyman services, with a focus on deficiency repairs. Familiarity with residential building codes and standards is preferred.
- Proficiency in a wide range of repair and maintenance tasks, such as carpentry, painting, plumbing, electrical work, flooring, and drywall repair. Ability to use common hand and power tools effectively.
- Ability to perform physical tasks, including lifting heavy objects, climbing ladders, and working in various weather conditions.
- Knowledge of some Home Warranty Guidelines

Additional Application Information

Report to: Homecare Manager

Interview Process: 2-3 Stage

Interested candidates should forward a Cover Letter and Resume to humanresources@aristahomes.com and include the Subject line as per the noted job title and Job ID.